

FRETBOARD
WARRIORS



Terms & Conditions

www.fretboardwarriors.com



Thank you for your understanding and support with these terms.

It really does help with maintaining organised music lessons that run smoothly and the type of lessons we both want.

By booking lessons with me you are agreeing to these terms and conditions that are included in every invoice.

Any questions, please ask, do not book.

Many thanks

Debbie Leigh Driver



TERMS & CONDITIONS

Lessons:

- Lessons at a time agreed by Fretboard Warriors and client
- School term-time only – weeks may vary to some schools

One School Year Minium booking

Payments:

- Bank Transfer/ Cash
- Due before lessons start

Annual Fee :

- Lesson fees are subject to annual review in April each year.



TERMS & CONDITIONS

Changes to agreed contract

I have always done my best to reschedule when a client's plans do not go accordingly and I will, of course, continue to do so whenever possible and when available slots come up, but this is not guaranteed.

Please be responsible for your booking-slot, and practice. Slots are not transferable to another term, year or pupil. Any changes to the agreed contract are subject to availability within the term. Lessons are not transferable to half-terms/holiday-times

Alternatives can only be offered if any other slots are available that week/term and cannot be guaranteed. If an alternative has been offered and the student rejects this twice, they will lose that lesson.

Cancellations

You could unfortunately lose the booking if a cancellation is made with less than 48 hours' notice.

Please bear in mind last minute cancellations give me no chance to organise and the slot is wasted. That being said, if there is anything else I will give it to you, but cannot guarantee this. Should a lesson be missed by me, I will provide a replacement lesson at an agreed time subject to availability.

To avoid disappointment please attend the sessions booked on the agreed time and day.

GENERAL

Parents: Under-11s:

To be accompanied by a parent unless prior agreement and in writing.

Over-11s:

This is a really great age to start to be responsible for lessons.

Parents are welcome at any time to come into the lesson to see their child's progress.

Special Needs:

Will require an adult/carer/support worker with them at all times, unless prior agreement and in writing.

All parents must drop and pick up pupils at the door, so I can see your child has been collected.

Please pack up promptly and don't make the next pupil wait.



GENERAL

Alternative lessons/ online Zoom lessons wherever possible will be offered in the event of

1. Acts of God
2. Civil disturbance
3. Strike
4. Lock-out
5. Lock-down
6. Flood
7. Fire
8. Other cause
9. Anything that disrupts face-to-face in-person lessons

As of April 2021 no lessons will be carried over to the following term if the events above, or anything that disrupts the normal face- to-face lesson occurs.

The pupil/parent can choose not to accept the alternative lessons, however you will then lose the lessons.

Exams

Examination entries, festivals, competitions or otherwise, will only be entered if the Student / parent and Teacher are in agreement.

Any entry fees will be paid for by the Student.

GENERAL

In the interests of the Student's well-being whilst in the Teacher's care, the Teacher must be informed of any medical or other condition affecting the Student.

The Teacher is a member of the Musicians' Union and agrees to abide by the MU's Code of Conduct, a copy of which can be obtained from the MU, whose address is 60-62 Clapham Road, London SW9 0JJ.

The Teacher agrees to comply with all applicable laws, statutes, regulations including in relation to confidentiality, privacy, GDPR and the protection of personal data.

Lessons must not be recorded by either party unless there is a prior agreement for this.

The online teaching platform must not be used by the parties for any other purpose than teaching, e.g. sharing photos or general messaging.

GENERAL

Any defamatory, offensive or illegal material aired online by the Student, or inappropriate behaviour by the Student, will result in the immediate termination of the lesson.

What constitutes such behaviour will be determined in the reasonable opinion of the Teacher.

In this instance, the Teacher reserves the right to withdraw entirely from this agreement with immediate effect. Fees paid will not be refunded.

The Teacher reserves the right to not teach anyone deemed as not a good fit for each other.



Practice!

- If the pupil does not practise as outlined in the lessons, progress will be very slow. Lots of pupils like it when a parent can help and join in at home.
- Practice will change and grow and expand, depending on where the pupil is at.
- Regular practice must take place and is the responsibility of the pupil/parent/guardian at home.



Thinking of Leaving guitar lessons?

Children can be up and down when it comes to learning, and it's really important I get to work with the pupil to see if they are ready to leave or if they just need to do something different. There are different strategies we can take to try and pinpoint the problem.

I understand it can sometimes be challenging at home with practice, this is perfectly normal at such young age and really important we all work together to try and help before calling it a day.

It is highly recommended the pupils always finish what they have started, that could be a grade, a song, etc; it is not recommended pupils just leave because they don't feel like practice. This is the biggest waste of money.

If you decide to stop lessons, all outstanding fees will be due. All unpaid invoices are dealt with via the Musicians Union through their Unpaid Fee Recovery Service and small claims court. Please watch the below video. You may have to copy and paste the link. <https://www.youtube.com/watch?v=hz^EWIij^jo&t=39s>

CONTACT

Please only contact me when absolutely necessary. I can be working for schools, teaching, driving, rehearsing. Due to these reasons, please do not call. Thank you.

WhatsApp: 07753 628 666

12pm -6pm Mon- Sat nly

Please allow time for me to respond due to teaching commitments.

Concerns

Info@fretboardwarriors.com

Please allow 5 to 7 days for a response.

All communications to be between the Guardian and Teacher if under 18 or learning difficulties.

Under no circumstances should the Student contact the Teacher directly.

Thank you for your understanding and support with these terms. It really does help with maintaining organised music lessons that run smoothly and the type of lessons we both want.

Thank you very much...:-D

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THANK YOU

www.fretboardwarriors.com

Proud to be a
member of the
**Musicians'
Union**



REDDEN COURT SCHOOL
A MATHS AND COMPUTING ACADEMY
COTSWOLD ROAD, HAROLD WOOD
ESSEX, RM3 0TS